

# North Somerset Local Offer

## What makes the Local Offer different?

- It's not just a directory or list of services.
- It will help you identify support and advice on services for children and young people with special educational needs and/or disabilities.
- It will help you to make decisions about services needed.
- It will provide clear and up to date information about decision making, access and eligibility for services including personal budgets, short break activities, financial entitlements, availability etc.



## Who to contact:

Tel: **01934 426 300**

Email: **[fis@n-somerset.gov.uk](mailto:fis@n-somerset.gov.uk)**

**[www.n-somerset.gov.uk/localoffer](http://www.n-somerset.gov.uk/localoffer)**

## Find us:

North Somerset Council, Town Hall,  
Weston-super-Mare BS23 1UJ



  
North Somerset  
Clinical Commissioning Group

 North  
Somerset  
COUNCIL

25387 03/15





## What is the Local Offer?

The Local Offer is information in one place about what help and support there is in the local area for children and young people with Special Educational Needs and Disabilities (SEND).

## Who is it for?

The Local Offer is for children and young people with SEN and/or disabilities (SEND) and their parents, carers and families.

Practitioners and professionals will also find the Local Offer information useful and can use the information to support families and young people they work with.

## How will it help me?

The Local Offer will make it easier to find out what you need to know about services and support in North Somerset and surrounding areas.

You will be able to search for information that is near you and will help you to ask the right questions.

The Local Offer will also support you to provide feedback or raise concerns about any service or provision in the area.

## What can I expect from the Local Offer?

The Local Offer is published online and can be found by searching for 'North Somerset Local Offer' or by typing [www.n-somerset.gov.uk/localoffer](http://www.n-somerset.gov.uk/localoffer) into the address bar.

The Local Offer will give you information about:

- Education, health and care services
- Assessment and criteria for services
- Leisure activities and support groups
- Short break activities
- Preparing for Adulthood (Transitions)
- Ways to provide feedback, complaints or compliments
- Employment and housing.

The Local Offer website provides information in one place and is clear, comprehensive and accessible.



## How can I be part of the Local Offer?

There are many different types of services that children and young people with SEND may need. The Local Offer website will list these services however we are always keen to hear about new developments.

Children, young people and their families can help keep the Local Offer up to date by giving us feedback.

You may also have ideas about what activities should be available, and what services are needed to help young people move towards independence in adulthood. Use the contact details on the back of the leaflet to tell us what you think. We will publish any comments and our response to them on the Local Offer website.

